



Welcome to your new home!

Thank you for renting with House Match. We are here to facilitate a smooth move-in process. This letter goes over some requirements that are needed before you move-in.

We have found that clear communication and working alongside one another is key. We are here to help you Monday - Friday from 8am-6pm. If you experience any problems feel free to call us at 951-225-4020.

Prior to move-in, we will need to meet at the property for a **Move In-Meeting**, after which you will be able to move-in on your lease start date.

Move-In Meeting can be scheduled during hours of operations:

Monday - Friday 9am - 4pm.

Scheduling outside hours of operation is subject to a fee.

<i>Fees for Move-In Meeting out of schedule</i>	
<i>No Charge</i>	<i>Monday-Friday 9am-4pm on day lease starts</i>
<i>\$49</i>	<i>Day before lease start date or Monday-Friday after hours</i>
<i>\$99</i>	<i>Saturdays</i>
<i>\$149</i>	<i>Sundays and Holidays</i>
<i>Move-in meetings outside of operating hours are not guaranteed and are strictly subject to availability.</i>	

You must bring your **Renters Insurance Policy** the day of the of the Move-In Meeting or submit it to us by e-mail prior to your move-in meeting at insurance@housematchca.com.

All utilities must be in your name 1 day prior to lease start.

To facilitate this we will be registering you with our concierge service Citizen Home Solutions. You will receive a call from them to help you with setting up your utilities.

If you decide to choose satellite service for this property, we require that you go through Citizen Home Solution. Citizen has direct contracts with all providers and will guarantee that the satellite dish gets installed correctly to avoid damage to the property. They will match any rate that you find elsewhere.

Simply follow the link for on online:

<http://myfreeconnection.com/housematch/>

or get in touch with them for via telephone or email:

(877)-528-3824

info@citizenhomesolutions.com

This simple but essential step will facilitate connecting all your utilities and amenities and equally as important, it will help avoid the fees associated with not having this done at time of move in. *(A \$49 dollar fee is charged per utility not registered under your name at time of move in).*

Any delay in utility transfers will lead to pro-rating bills and the fee above. We want to help you avoid this and that his why we teamed up with Citizen Home Solution. We want to avoid having utilities turned off during your move-in.

Welcome Home.

Paul, Christine, Marge, Drew, Carter & David

